

Meeting Date	Saturday, April-14-12				Report Date	Friday, April 13, 12			
Decision Required		Yes	X	No	Priority	X	High		Low
Direction		Information Only		X	Type of Meeting	X	Open		Closed
<b>REPORT TITLE</b>									
Waste Management Public Meeting Information									

## COUNTDOWN TO CHANGE! FOCUS ON DIVERSION!

### 1. DIVERSION IS THE GOAL – WHY PARTIAL USER PAY?

- a. The less you use, the less you pay.
- b. You can control what you purchase, use and dispose of. You can also control how you dispose of materials – diversion is key.
- c. Those who abuse or overuse the service will pay for it – those who participate in diversion will not see additional fees.
- d. The entire process brings the issue of how much waste we each generate to the forefront. When people are forced to think about what they throw out, they will pay more attention and make a conscious effort to reduce waste.
- e. Partial User Pay allows for the base management of the disposal sites (monitoring, free bags, expansion, collection etc.) and recycling contracts to be paid for through the tax base. The variable amounts paid are paid by those who are using the site more often and not the others. This extra use results in more frequent compaction and cover.
- f. The goal of this program is diversion. If the goal was simply increased revenues, the municipality would not be allocating a certain number of free bags for all users.
- g. The limit of one free bag for residents and four for commercial operations was based on feedback obtained prior to the by-law being adopted. These limits are easily achieved if the person is participating fully in the recycling program. A number of residents state that they use only 1 bag per month; it is an attainable goal.
- h. These then were set as the base rate covered by taxes. Those who need to dispose of more material than that will pay the incremental fee.

## 2. ROLL OUT DATES:

- a. Mid April – information newsletter mailed to each property owner;
- b. End April – information letters mailed to each non-resident property owner informing how they may obtain tags;
- c. Mid May – bag tags mailed to each resident property owner.
- d. May 1, 2012 – Bill will begin spot audits and will only collect 1 bag from each residence;
- e. May 1, 2012 – Bill will leave notices as to why loads were non-compliant however he will collect the material;
- f. May 1, 2012 – Containers for small amounts of hazardous waste will be available at both landfill sites.
- g. June 1, 2012 – Bill will no longer collect untagged bags from any residence (average of one bag per week), will not collect non-compliant material, and will perform spot audits to ensure contents comply to regulations. Fines will not yet be levied.
- h. June 1, 2012 – User pay system will be fully implemented including the need for tipping slips and bag tags to be required for all garbage collected or dropped at the sites;
- i. July 1, 2012 – fines and penalties will be levied for non-compliance;

## 3. FREE METHODS OF DIVERSION AND DISPOSAL:

- a. Re-use areas set out at both sites;
- b. Any amount of recyclables will be accepted. Andre will come to your home to collect a large amount of materials. Call him to determine if he is interested in your waste as recyclables (613-586-2215).
- c. Hydro One has a program to collect fridges and freezers. See their website for details and to arrange a collection appointment.  
<http://www.hydroone.com/MyHome/SaveEnergy/Pages/FridgeFreezerPickup.aspx>
- d. Source separated loads reduce the amount charged as waste. As an example, separate metal from wood (chair legs etc.) and the metal part is FREE, reducing your costs and increasing diversion.
- e. Hazardous Waste collected and disposed of via special collection event is FREE;
- f. Composting is FREE. Council has agreed to compensate users for the purchase of a new composter or materials to a yet to be determined amount;
- g. Amnesty or user free days may be implemented at various times such as spring clean up, fall clean up and after Christmas;
- h. If you have special needs, please see municipal staff for exemptions;

#### 4. FOCUS ON PROMOTION AND EDUCATION

- a. New signage will be purchased and installed at the sites;
- b. Reminder newsletters will be mailed a number of times this year;
- c. The tags themselves will help to increase awareness;
- d. A “composting” newsletter will be created and distributed;
- e. Web site will be updated;
- f. Continuous Improvement Fund grant will be utilized to produce a long lasting P&E piece and distributed before year end;
- g. Consider a second Q&A in May and/or August;
  - i. Will be able to obtain feedback from users which can be implemented;
- h. If there is public interest, Council could consider a workshop on proper composting techniques to ensure that nuisance animals are not a problem;
- i. Back yard burning, although common, is a cause of environmental pollution. It has been determined through MOE studies that toxic chemicals produced by backyard burning are similar to those produced by a burning cigarette, and these are ingested by people in the path of the smoke.

#### 5. DETERRENTS

- a. A system of fines and penalties is included in the by-law. Hopefully this method will not be required but it is available and will be effective by allowing unpaid fines and/or fees to be added to tax bills.
- b. This is your municipality, everyone has a responsibility to do their part to participate and enforce the laws of the municipality.
- c. Some areas, especially drop off locations at the end of private roads will require a certain amount of self-policing. Neighbours will have to cooperate as they do on road maintenance.

#### 6. ASSOCIATION OF MUNICIPAL RECYCLING

##### COORDINATORS SURVEY RESPONSES:

- a. Increased illegal dumping – other municipalities realized temporary or no increases;
- b. 2005 survey showed that user pay programs report waste tonnage reductions ranging from 10 – 50%. This translates into savings in landfill space and extension in some cases of years in landfill life.
- c. The same survey showed that many communities attempted to calculate an equitable rate for tags but the majority reported that ultimately the price was set based on a comparison of

neighbouring municipalities. We compared prices both east and west of us and determined that \$1 per bag was equitable. Some areas in the county charge as much as \$3 per bag.

- d. Every municipality that has implemented unit fees for garbage has reported a significant reduction in the amount of garbage collected and disposed of and a corresponding reduction in disposal costs.
- e. (Depending on participation, this could result in decreased taxes.)

## 7. MONITORING and FUTURE

- a. As suggested, we will keep track of volume of garbage and recyclables from commercial users for comparison purposes;
- b. The number of free bags may be reduced;
- c. A Full User pay program may be implemented in the future depending on participation rates.
- d. The implementation of clear bags may occur in the future to help enforce the diversion of hazardous materials such as batteries, light bulbs, paint cans etc.;
- e. Staff will monitor and track problems and complaints in an effort to analyse current practises and come up with solutions. If you see something that could be improved, let us know. Call your council member or staff member.

## 8. DISPOSAL SITE HOURS - Disposal Sites Hours Same hours year round

### **Bissett Creek Site**

Tuesday 12:30 pm - 3:30 pm (3 hours)

Saturday 12:45pm - 3:45pm (3 hours)

Located on Bissett Creek Road

### **Stonecliffe Site**

Thursday 12:45pm - 4:15 pm (3.5 hours)

Saturday 8:30 am to 12:00 noon (3.5 hours)

Located on Kenny Road