

2016 November 3

Dear *Mrs. Reith,*

*A Community Wish List: to open our hearts that no child, teen, adult or senior in our community will miss the joyous celebration of Christmas*

*Our North Renfrew community which includes Deux Rivières to Chalk River, and Des Joachims, has come together for the past 24 years for the "Community Christmas Basket Program". Some members of our community are not fortunate enough to have all the means associated with Christmas. Financially disadvantaged families and individuals are provided with gift certificates for Christmas dinner and small gifts and toys for their children. Over the years this has developed into a fair, time effective and cost comprehensive program. Many family members have expressed their overwhelming gratitude for this special Christmas gift. Last year we served over 305 individuals (133 families comprised of 109 children and 196 adults & seniors).*

*Beta Sigma Phi Sorority will again organize this event on behalf of our community. If you have any new ideas, special contributions, or questions, please contact the numbers below.*

*The success of the Christmas Basket Program for 2016 will once more flourish with the generosity of groups and individuals in our community. Financial contributions will be gratefully received on or before 2016 December 14.*

*Please contact the Fire Hall in Deep River if you have toys you wish to donate. We are unable to accept stuffed toys due to environmental sensitivities.*

*Cheques should be made payable to North Renfrew Family Services (Christmas Basket), Box 1334, Deep River, ON KOJ 1P0. Tax receipts are issued for all donations. Cash may be taken to the NRFS office in the Medical Building, 109 Banting Drive.*

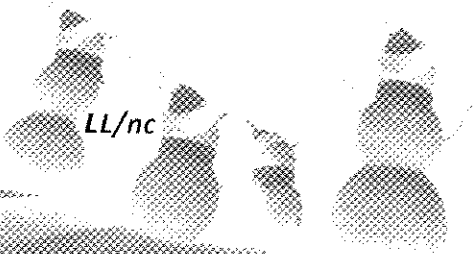
*If you require further information, please contact me at 613-584-2897, or North Renfrew Family Services at 613-584-3358 (nrsf@drdh.org).*

*Yours sincerely,*

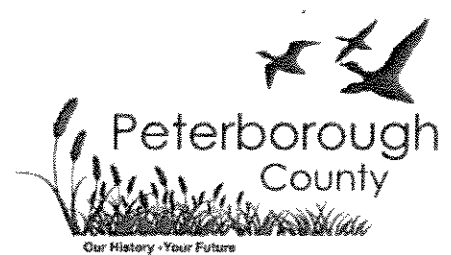
*Lucille Levinski*

*Lucille Levinski, Chair*

LL/nc



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October 21, 2016

The Honourable Kathleen Wynne, Premier  
Queen's Park  
Room 281, Main Legislative Building  
Toronto, ON M7A 1A1

The Honourable Dr. Eric Hoskins  
Minister of Health and Long-Term Care  
10<sup>th</sup> Floor, Hepburn Block  
80 Grosvenor Street  
Toronto, ON  
M7A 2C4

Dear Premier Wynne and Minister Hoskins:

At its meeting held the 19<sup>th</sup> day of October, 2016, Peterborough County Council passed the following resolution:

“Whereas there is a direct service delivery and financial relationship between the Province of Ontario and municipalities for many health care related services such as Land Ambulance/Paramedic services, Long Term Care and Public Health;

And Whereas the municipalities' portion of these costs are borne through property taxation;

And Whereas there have been significant annual increases to costs to municipalities resulting from increase service demand and/or from inappropriate provincial funding models that do not adequately address service delivery demands or the need for system enhancements to meet the service demand and maintain the many legislated and/or regulated standards;

Now therefore be it resolved that County Council endorses the Joint Services Steering Committee recommendation made at its September 8, 2016 Meeting and:

1. Directs that a letter be sent to Premier Kathleen Wynne and Minister of Health and Long Term Care Eric Hoskins requesting additional Health Care funding to offset the ongoing and rising health care services costs that are being borne by municipalities on the property tax base.
2. Requests that the Province **NOT** download any additional or future costs for land ambulance/paramedic services, long term care, or public health.
3. That, subject to endorsement by the City and County Council, a copy of the letter be sent to AMO and to Jeff Leal MPP and Laurie Scott MPP and that this resolution be provided to all Ontario municipalities for support and endorsement."

Thank you for your consideration of this matter.

Yours truly,



J. Murray Jones, Warden  
County of Peterborough  
Email: [warden@county.peterborough.on.ca](mailto:warden@county.peterborough.on.ca)

- c: G. King, CAO County of Peterborough  
Association of Municipalities of Ontario (AMO)  
The Honourable J. Leal, Minister of Agriculture, Food and Rural Affairs  
L. Scott, MPP, Haliburton-Kawartha Lakes-Brock

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**Melinda Reith, Head, Clara & Maria**

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**From:** Melinda Reith, Head, Clara & Maria <hcmclerkmreith@gmail.com>  
**Sent:** Sunday, October 16, 2016 12:02 PM  
**To:** 'Doug Antler'  
**Cc:** 'hcmjimg@gmail.com'  
**Subject:** RE: Telephones in Deux Rivieres

Good morning Doug

I would like to begin by saying, I feel for you. I hadn't responded to your previous emails as there is nothing we can do and I understand that at this point you are extremely frustrated and don't need to hear that from me. I would feel infuriated if I were in your position as well.

As you know, there is absolutely nothing that we as a municipality can do with respect to private businesses which unfortunately Bell is. Although it is the provider of land line service to our residents; Bell is a private company. All I can and will do is promise to bring this to Council's attention to attempt to begin a resolution to circulate for support from other communities. I cannot determine what Council's response will be.

Bell is a business with a monopoly. Period. It is not a mandatory service, it is no longer the only option available for communication. With cell towers, satellite and internet there are many other options for communication available. I am certain that in our contracts for service with Bell, that perhaps no one has ever seen, there are disclaimers for just this situation.

I know you will not be happy reading this; hence may failure to respond sooner. I wish you luck but don't think you have much chance of getting any resolution aside from them eventually fixing the problem. If I were you, I might consider not paying my bill for the time without service.

As you know, Head, Clara & Maria does not have enough residents within the community to have Bell actually listen to us. Do you think they would take any more seriously a phone call or email from either Jim or I than they have from you? There are other options for communication so a claim of negligence or damages will be extremely difficult to make.

As promised I will bring this to Council's attention.

Respectfully

*M. Reith*  
Clerk/CAO  
Head, Clara & Maria

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**From:** Doug Antler [mailto:doug.antler@antlerslodge.ca]  
**Sent:** Saturday, October 15, 2016 9:17 PM  
**To:** cheryl.gallant.a5@parl.gc.ca  
**Cc:** 'Yakabuski, John'; 'Melinda Reith, Head, Clara & Maria'  
**Subject:** RE: Telephones in Deux Rivieres

Cheryl, John & Melinda...Haven't heard from any of you people... so sending a Saturday Night update Oct.15<sup>th</sup>, 2016, 7:45 pm... Wednesday the Bell representative said "the maximum resolution time is Saturday, and representative repeated SIR THE MAXIMUM RESOLUTION TIME IS SATURDAY", it is now Saturday night and no

Bell Service trucks appeared (seen lots of BELL trucks heading towards Mattawa when going to North Bay on Thursday, Oct. 13... I was hopeful!), so to repeat myself again "We have no telephone service in Deux Rivieres"!

We have tired of phoning all the Bell numbers for repair, which all of them have gone unanswered in our pleas for help and please repair our telephone system. To us the call centers both in Canada and abroad seem to be reading off a "prompt card for answers", but no one sends the message for repair, and no one shows up in Deux Rivieres to fix the telephone lines.

Some of our guests trying to pay bills have suggested we start a class action law suit against Bell, including listing them as "negligent" when something serious happens, so this email will be part of that submission.

8 PM, CALLING BELL AGAIN, THE INDIA CALL CENTER SAYS THAT OUR LINES WILL BE REPAIRED BY 10 PM TONIGHT OCTOBER 15, 2016... NOW ON HOLD LISTENING TO SOME BONGO DRUMS MUSIC WHILE HE CONFIRMS THIS... MUSIC PLEASE! ...8:10 BELL REPRESENTATIVE SAYS HE IS GOING TO TELL US WHAT IS HAPPENING...TECHNICIAN TEAM IS ADVISING WHAT IS HAPPENING...THE TECHNICIAN SAYS IT IS A CABLE PROBLEM OUTSIDE OUR PROPERTY, DON'T WORRY NOT TO WORRY THEY ARE CHANGING A CABLE...RIGHT NOW 8:15 PM AND THEY ARE TO BE DONE BY MAXIMUM RESOLUTION TIME OF 10 PM...THE CABLE REPAIR TEAM NOW KNOWS WHAT THE PROBLEM IS AND THEY ARE CHECKING WITH THE CABLE LINE TO VERIFY, AND THEY ARE GOING TO CHECK THIS REMOTELY... 8:20 PM TECHNICIAN IS NOW CHECKING BUT I CAN'T GIVE YOU HIS NAME ACCORDING TO THE INDIA CALL CENTER...HAVE YOU DONE PHYSICAL WORK ON LINE "YES OR NO" ... YES, BUT TECHNICIAN IS NOW WORKING ON IT... LOCATION OF CALL CENTER IS INDIA AS PER REPRESENTATIVE... HE IS NOW PROVIDING US WITH 877-877-2426 TO CALL WHICH IS THE BILLING CENTER... TO LOOK AFTER OUR PROBLEM "WELCOME TO BELL" ... IT'S THE SAME NUMBER AS HIS NUMBER, NOW HE'S GOING TO GIVE US ANOTHER NUMBER... WHAT IS A CANADA NUMBER... GIVE HIM ONE MOMENT... NOW ON BONGO DRUMS MUSIC "PLAY MUSIC PLEASE"... SENT US TO A MESSAGE SAYING THEY ARE CLOSED!  
8:25 PM NOW DIALING REPAIR CENTER AND GETTING ALL THE BELL ADVERTISING... ENTERING OUR TELEPHONE NUMBER AS PER PROMPTS... WE ARE NOW BEING RECORDER FOR QUALITY PURPOSES... SOMEONES IS ANSWERING SOUNDS LIKE INDIA AGAIN 8:30 PM NOW GIVING HIM THE TICKET NUMBER... HE IS NOW CHECKING TICKET NO.... HE'S NOW LOOKING AT IT... HE CAN'T TRANSFER US TO LAST PERSON WE WERE TALKING TO THAT HUNG UP ON US... NOW HE WANTS OUR CALL NUMBER AND NUMBER HE CAN GET IN TOUCH WITH US... 8:35 PM NOW ON THE BONGO DRUMS MUSIC AGAIN... 8:40 NOW HE'S TRYING TO GET IN TOUCH WITH OTHER AGENT BUT HE'S BUSY... THE PROBLEM IS TO BE FIXED BY 10 PM... WE WANT CANADIAN TELEPHONE NO. ... SORRY INDIA SAYS THEY HAVE NO TECHNICAL SUPPORT IN CANADA, BUT THEY HAVE A CENTRAL OFFICE BUT THEY DON'T HAVE A NUMBER, BUT HE WILL SEND THE REPORT TO CANADA AND THEY WILL SEND OUT TECHNICAL SUPPORT TEAM IN CANADA THAT THEY OPERATOR OUT OF FOR BELL SERVICE IN CANADA, BUT HE DOESN'T HAVE A NUMBER TO GIVE US... WE CAN'T SAY THAT... WHEN HE LOOKS AT THE TICKET KNOWS WHAT HAS HAPPENED... WHAT EVER WE SAY IS TRUE ABOUT THE LACK OF SERVICE, BUT HE CAN'T DO ANYTHING... HIS PREVIOUS TECHNICAL REPRESENTATIVE LEFT A NOTE WHEN HE LEFT... BUSINESS OFFICE OPEN ONLY FROM 8 AM TO 4 PM... THAT IS THE ONLY NUMBER HE CAN GIVE US... UNFORTUNATELY HE CAN GIVE US NO OTHER NUMBER FOR EMERGENCY RESPONSE... HE HAS NO OTHER DEPARTMENT IN CANADA AND NO TECHNICAL SUPPORT AND THE ONLY NUMBER WE CAN CALL IS THE BUSINESS OFFICE, BUT THEY ARE ONLY OPEN FROM 11 TO 4 BUT THEY ARE NOW CLOSED... HE UNDERSTANDS THAT WE NEED A BUSINESS LINE TO CONDUCT BUSINESS... AND EMERGENCY... HE IS NO OTHER OPTION NOW... "HAVE WE AN OPTION"... HE IS SUGGESTING WE WAIT FOR A RETURN CALL FROM THE LAST DISPATCH PERSON... SIR WE HAVE NO OTHER OPTIONS OR DEPARTMENT ... THERE IS NO OTHER DEPARTMENT NOW... ALL HE IS SUGGESTING THAT THE TECHNICIANS ARE WORKING ON THIS... BUT HE CAN'T ANSWER IF THE TECHNICIAN S ARE WORKING ON IT... BUT HIS TECHNICIANS ARE WORKING ON IT REMOTELY... BUT THE SWITCHING STATION IS COMPLETELY DEAD BUT HE DOESN'T UNDERSTAND THAT, BUT THE TECHNICIAN HE WILL SEND WILL KNOW THE PROBLEM, BUT HIS TECHNICIAN IS GOING TO WORK ON THE LINE FROM BOTH ENDS... SIR HE UNDERSTANDS BUT HE DOESN'T KNOW EXACTLY WHAT IS GOING ON... HIS TECHNICIAN WILL PHYSICALLY KNOW WHAT IS THE PROBLEM, BUT WHEN THE TECHNICIANS FINDS NO PROBLEM HE CANCELS THE TICKET, AND THE REPAIR TEAM HAS FOUND NO PROBLEM BUT THEY ARE NOW WORKING ON IT... 8:45 PM ... EVEN HE CAN'T SAY WHAT THE PROBLEM IS EVEN AT THE

SWITCHING STATION... THE PROBLEM MAY NOT BE AT THE SWITCHING STATION, BUT THEY ARE CHECKING ON IT... APART FROM THE SWITCH STATION THERE ARE A LOT OF BOXES TO CHECK ON ON WHEN HE HERE'S SWITCHING STATION, HE WANTS TO KNOW WHAT A SWITCHING STATION IS... HE KNOWS WHAT A 911 NUMBER IS, BUT IF THE LINE IS NOT WORKING WE CAN'T USE A 911 NUMBER... HE UNDERSTANDS... HE SAYS TECHNICAL SUPPORT STAFF WORKS 24X7... HIS TECHNICAL SUPPORT TEAMS WORKING ON THIS TICKET AND HAVE NOT CLOSED IT... HE HAS NO NUMBER TO CONTACT THE TECHNICIANS, BUT ALL THE DEPARTMENTS ARE NOW CLOSED... HIS DISPATCH TEAMS ARE ONLY OPEN BUT THEY ARE WORKING ON IT AND THEY ARE WORKING ON IT... BUT HIS DEPARTMENTS ARE NOW ALL CLOSED... HE CAN CALL THE DEPARTMENTS AND GET AN EXPLANATION BUT THEY ARE CLOSED NOW.... BUT THE ONLY THING HE CAN DO AS HIS JOB HE CAN ONLY COMMUNICATE WITH OTHER DEPARTMENTS REGARDING THE TICKET NUMBER AND THEN CALL US TO GIVE US A REPORT... HE CAN ONLY GIVE US A REPORT IF THERE IS A PROBLEM, BUT THERE ARE OTHER BOXES AND EQUIPMENT THAT THE CENTRAL OFFICE CAN UPDATE... THERE IS A CENTRAL OFFICE... HE IS ONLY INFORMING US THAT THERE WILL BE A CENTRAL OFFICE AS A HUMAN BEING... IF THERE IS ANYTHING GOING DOWN THE CENTRAL OFFICE WILL CALL HIM... ALL THE SERVICES WILL BE OPERATED BY THE SERVER 'THE CENTRAL OFFICE' BUT THERE IS NO CONTACT FOR THEM... HIS NAME MAHESH ID NO EY83137. ... HE'S SORRY BUT THEY ARE STILL WORKING ON THE PROBLEM... HE CAN'T ASSURE US THAT THE PROBLEM WILL BE FIXED IN 55 MINUTES (9:05), AND THE SOLUTION TIME IS A MAXIMUM TIME, BUT THEIR TECHNICIANS ARE WORKING ON IT AT CENTRAL OFFICE... HE CAN'T CONTACT THEM VIA THE TICKET NO. BECAUSE THEY ARE CLOSED... BUT THE DISPATCH TEAM IS WORKING ON IT... THE DISPATCH TEAM IS CLOSED BUT THE TECHNICIANS ARE WORKING ON IT FROM THE CENTRAL OFFICE... HE DOESN'T HAVE INFO FOR THE TECHNICIAN TEAM... BUT THEY WILL BE OPEN TOMORROW AT 11 AM TO 8 PM BUT WE WILL HAVE TO CALL HIM TO CONTACT THE TECHNICIAN TEAM AND THEY WILL LET US KNOW WHAT IS GOING ON. TOMORROW HIS DISPATCH TEAM WILL LET US KNOW BUT ONLY HE CAN CONTACT THEM BECAUSE THEY HAVE NO CONTACT TO THE PUBLIC ONLY THROUGH HIS CALL CENTER... AND THE ONLY CONTACT WE CAN DO IS THROUGH HIS CALL CENTER... HELLO JARETT HE IS SORRY FOR OUR PROBLEM BUT WE HAVE NO OPTIONS.... I URGE YOU TO CALL US BACK TOMMORROW SO WE CAN HAVE THE TECHNICIAN LET US KNOW WHAT IS GOING ON... I AM REALLY SORRY FOR YOUR PROBLEMS, THANKS FOR CALLING ... END OF CALL 9:15 PM.

This is the words as fast as I could type and we have most of it recorded... 40 minutes.... Sincerely Doug Antler

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**From:** Doug Antler [mailto:doug.antler@antlerslodge.ca]  
**Sent:** October 14, 2016 11:24 AM  
**To:** 'cheryl.gallant.a5@parl.gc.ca'  
**Cc:** 'Yakabuski, John'  
**Subject:** FW: Telephones in Deux Rivieres

This is the email sent to Melinda, which now I'm sending to you...someone needs to help those of us in Deux Rivieres as this is creating life threatening situations... we won't worry about small business... Thanks, Doug

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**From:** Doug Antler [mailto:doug.antler@antlerslodge.ca]  
**Sent:** October 13, 2016 9:43 PM  
**To:** 'Melinda Reith, Head, Clara & Maria'  
**Subject:** Telephones in Deux Rivieres

To Melinda and Council of Head, Clara & Maria!

No telephone service yet in Deux Rivieres, and that is for all of Deux Rivieres since last Thursday Oct. 6, 2016.

Tomorrow October 14, I will be calling our MPP John Yakabuski, and MP Cheryl Gallant to ask for their direction on who to call to resolve this unbelievable situation! The time period has covered the Thanksgiving Long-weekend, business wise completely a disaster as our governments and banking communities have convinced everyone to do things by credit card or debit, which required the use of Bell telephone land lines but no lines

available in Deux Rivieres. We even offered NO HST with cash payments but few people carry cash and the banking world is shut down for the long weekend. So rather than sending you a cheque for our property taxes, I may have to email a credit card no., as no money has gone into our bank accounts since last Wednesday, October 5.

What do we know... the service tech (Yves 705-474-6127) normally responsible for this area, has a voice message saying he is off till Oct. 27. We have lost track of how many cell phone calls we have made to Bell spanning most of Quebec/French speaking bell operators both for private and business lines, all have promised (after lengthy delays while we wait for their reply) to have someone here today, or tomorrow, or the next day, or next week or next weekend. And then we are transferred to the India call centers, to listen to their lament that they can do nothing to help the situation, and how sorry they are for our troubles.

On Saturday Oct. 8, there was another tech supposedly in the area and at the switching unit station, who said he was monitoring the situation. Then on Monday Bell said they had no reports of malfunctions or outages. We have a list of Bell Ticket Problem report numbers, but no one has shown. We have been asked to stay at our location from 9 am until 5 pm to assist the technical support person with trouble shooting, but no has shown while we wait for them. As far as we know everyone in Deux Rivieres has called in (or at least those with cell phones), but today Oct. 13, we were told by another Bell representative that no other persons or trouble reports have been received.

Interesting to note when early in the game I asked a Bell operator to connect me to the billing department because I want a refund for no service on our private and business line, the billing dept. said they could do nothing until the problem was resolved!!!

Emergency & preparedness response by Ontario in our area... Tuesday we had a heart failure in our campgrounds (Stu Avery's mother), it took 10 minutes to locate a cell phone to make the 911 call, fortunately she is still alive, but 10 minutes could have meant her death, the ambulance from Mattawa arrived 25 minutes after the cell call. Wednesday October 12, remember the scenario present by the Emergency Guy at one of those meetings where a truck catches on fire with dangerous chemicals aboard and smashed into Yates and then a vehicle and shuts down the TransCanada Highway which has no alternative route? Well fast forward and it happened at 4 pm on Wednesday October 12, luckily the wind was in the right direction from the South, the truck stopped on the causeway in Deux Rivieres and burned, fortunately it was supposedly a new truck with no chemicals aboard. Again 10 valuable minutes were wasted locating a cell phone to make the 911 call, because of no telephone service in Deux Rivieres.

What we do know... the Bell tech said the lines at the Bell hut were wet on Saturday causing them to malfunction... the Bell switching unit is a 1950's unit that was taken from Swisha and sent to Deux Rivieres to replace our 1900's unit. Over the summer of 2016 it has failed 5 times that we know of, two of the failures were similar that they happened on long weekends. And we had to wait days for repairs.

Question then: If the switching unit is 1950's should not the residents of Deux Rivieres be paying 1950 Bell telephone rates?

So if you were a hunter or outdoors person that pays attention to signs of the game, what would you think if the following as occurred in the Deux Rivieres area in the year 2016?

Here are the signs: - Hydro voltage fluctuation has been occurring throughout the winter, spring and summer months, with regular power outages, some lasting minutes others lasting hours, and most occurring on Fridays and especially Fridays of Long weekends, with no winds and clear skies.

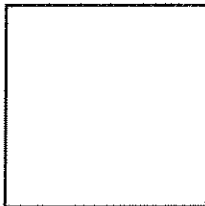
- The Ottawa River is designated a Heritage River after politicians waited for the opportune time to announce this after decades of it being proposed.

- The Ottawa River from Rolphton to Mattawa has seen an unprecedented amount of fish netting from May through to October by non-aboriginals. First OPG in June then MNRF in July, then MNRF University funded for 3 weeks in August, then OPG again in September. According to our probes: for minnows, for sturgeon, for walleye, for all other fish species, and then again for sturgeon. (All the netting if it was gill nets used, has probably killed more fish in the Ottawa than all the anglers combined).
- In June? July and August the Rainbow Group showed up at Deer Meadow Lake in Clara Township and set up camp for over two months, claiming they had special rights politically granted to them to camp on Crown Lands for more than 21 days, When organizers from Iran and France were asked what they did exactly since there were kids running around nude, a variety of adult members in attendance from all parts of North America (some hitchhiking in, some by their own vehicle, and others bused in), organizers from abroad (Iran and France) they said they were running a "Retreat to helped people and cleared their minds". (2-weeks later I saw on National news a kid walk into a wedding blow himself and those in attendance up, and killing many).
- And now the routine telephone outages in Deux Rivieres throughout the summer and now this one in October lasting over a week with no indications of when it will be fixed, and no one seeming to care when it will be fixed.
- Then a "NEW" truck catches fire and travels to the middle of the causeway and burns.
- Was it mentioned the unusual number of helicopter flights traversing and following what would appear to be the Trans Canada Pipeline?

Just saying, and I will be retrieving this email to send to others that may show an interest in the plight of the residents and businesses of Deux Rivieres, and I think it is time to alert the media of this craziness or is this just normal these days? Hmm to the East I have the North Renfrew Times... no TV stations, to the West it's Mattawa Recorder and I guess the Northern News out of Sudbury.

Any helpful addresses of numbers to call would be appreciated, or maybe even a little moral support?

Thanks for reading this.... Doug Antler



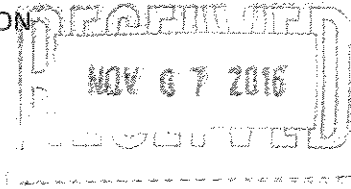
This email has been checked for viruses by Avast antivirus software.  
[www.avast.com](http://www.avast.com)





Local Immigration Partnership of Renfrew & Lanark  
141 Lake Street  
Pembroke, ON  
K8A 5L8

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Dear Service Provider,

Your organization is one that is likely to come in contact with newcomers, therefore we are sending you the enclosed materials that can be displayed and distributed to community members, participants, and/or clients.

The Local Immigration Partnership (LIP) is an Ontario-wide initiative originated in early 2008 and funded by Citizenship and Immigration Canada (CIC), in cooperation with the Ontario Ministry of Citizenship and Immigration (MCI) through the Canada-Ontario Immigration Agreement (COIA). Its purpose is to strengthen the role of local communities across the province in integrating and serving the newcomer population. The Local Immigration Partnership of Renfrew & Lanark has been serving the communities of both Renfrew and Lanark Counties since 2011.

The LIP Council, made up of local champions representing each county promoting welcoming and diverse communities, advise the project and provide a local perspective to planning and action. During our research phase, newcomers told us that they had trouble accessing information about local services and resources. As a result, LIP created an online resource guide that would provide newcomers to Renfrew & Lanark Counties with comprehensive, clear, and relevant information. The resource guide includes information on where newcomers can go locally (if available) to access information such as:

- School registration
- Healthcare information
- Settlement services
- Utilities
- Libraries
- Employment services

In addition to being available in English, there are 10 other languages that newcomers can choose from the resource section of our online guide. While this site was created with immigrants in mind, it is still equally relevant to any newcomer, including one from British Columbia who needs a new health card and driver's licence. We've also recently created a Refugee Sponsorship Information section to help provide information to local groups supporting refugees.

Furthermore, if you feel that any changes or additions should be made to the resource guide, please don't hesitate to contact LIP's Project Officer, Natasha Lacelle at [lip.projectofficer@gmail.com](mailto:lip.projectofficer@gmail.com) with your suggestions. We also welcome any organization who is hosting cultural programming to notify us in order to promote an activity on our events page.

Together, through an effective regional network, we can assist newcomers by helping them access the core services offered in our communities.

We thank you for your participation in this effort and welcome any feedback or questions you may have concerning this initiative or project.

*Natasha Lacelle*

Project Officer

Local Immigration Partnership of Renfrew & Lanark



Information and Privacy  
Commissioner of Ontario  
Commissaire à l'information et à la  
protection de la vie privée de l'Ontario

## Technology Fact Sheet

# Video Surveillance

November 2016

## INTRODUCTION

This fact sheet provides institutions subject to the *Freedom of Information and Protection of Privacy Act* or the *Municipal Freedom of Information and Protection of Privacy Act (MFIPPA, MFIPPA or the acts)* with basic information about how to use video surveillance in a way that protects individual privacy. More detailed guidance can be found in the IPC's **Guidelines for the Use of Video Surveillance**.

## DOES YOUR INSTITUTION HAVE THE AUTHORITY TO INSTALL A VIDEO SURVEILLANCE SYSTEM?

Institutions can collect personal information through the use of a video surveillance system if the collection is authorized under *MFIPPA* or *FIPPA*. Video surveillance may be authorized in cases where the system is used for the purposes of law enforcement, for example the use of temporary cameras by police for planned protests. It may also be authorized when necessary for the administration of your institution's lawful activities.

Video surveillance may be considered *necessary* if:

- the goals or purposes of the collection cannot be achieved by less privacy intrusive means, and
- the surveillance is more than merely helpful

For instance, circumstances may justify a school board's or a public transit authority's use of video surveillance to ensure safety on school property or on buses and subway systems.

## ARE THERE LIMITS TO THE NUMBER AND PLACEMENT OF CAMERAS?

Yes. The video surveillance system should use as few cameras as possible. Cameras should be placed only in those locations where they are needed.

You should ensure that:

- the number of cameras and their placement captures the *least* amount of personal information necessary to achieve the purposes of the program – do not collect more personal information than you need
- the cameras are not in areas where individuals have a high expectation of privacy, such as washrooms
- any pan and zoom functions are disabled, or their use is minimized to prevent over collection

## SHOULD YOUR INSTITUTION CONDUCT CONSULTATIONS?

Yes. Identify and consult with individuals who will be affected by the video surveillance. Both internal and external stakeholders should be involved, including legal or privacy experts in your organization, such as the freedom of information coordinator. For example, school boards should engage with teachers, students, families and local residents before installing video surveillance on school property.

## IS YOUR INSTITUTION REQUIRED TO NOTIFY INDIVIDUALS THAT VIDEO SURVEILLANCE IS TAKING PLACE?

Yes, notification of video surveillance is required. Post notices at every video surveillance location and on your website. Notices should use plain language with graphics that can be easily understood.

Notices should either explain or direct individuals to a source explaining:

- the legal authority for collection
- how the personal information will be used
- the title, business mailing or email address and business telephone number of a public official who can answer questions about the video surveillance program

## HOW CAN YOUR INSTITUTION USE THE INFORMATION COLLECTED?

Privacy laws prohibit the use of personal information except in specific circumstances.

As a general rule, you should not use video unless:

- the reason for its use is the same or consistent with the purpose of the video surveillance system, or
- you have the consent of the individual whose personal information appears in the video

Limit the number of people who have access to the images by clearly defining who should have access, in what circumstances and for what purpose. For example, if the purpose is to deter and identify individuals involved in crime or vandalism, only allow access to the

images related to these specific incidents and limit the number of individuals in your organization who can access them.

## CAN YOUR INSTITUTION DISCLOSE VIDEO IMAGES?

The acts also prohibit the disclosure of personal information except in specific circumstances. Ensure that your institution's disclosure policies and practices are consistent with the acts. Circumstances where you may disclose video images include:

- when you have the consent of the individuals whose personal information appears in the images
- when responding to an access request under the acts
- when it is requested by the police – with or without a warrant – to aid an investigation

## HOW LONG CAN YOUR INSTITUTION KEEP THE IMAGES?

If video images have not been used or disclosed, your institution should routinely delete them at the earliest opportunity. For example, if your office is closed over a weekend you may not discover that an incident has occurred until the next business day. In this case, the images may need to be retained for enough time to allow them to be reviewed when the office reopens.

If an institution uses or discloses the images for any purpose:

- institutions subject to *FIPPA* are required to retain the images for one year after use
- institutions subject to *MFIPPA* are required to retain the images for one year after use or as required by applicable by-laws, whichever is shorter

## WHAT SECURITY MEASURES SHOULD YOUR INSTITUTION HAVE IN PLACE?

Institutions must have reasonable methods to ensure the images captured by video surveillance are secure. This means that the confidentiality, integrity and availability of the images must be protected. This includes steps for strict access controls based on the individual's role.

Security measures should include:

- administrative measures, such as the development of clear policies and procedures regarding use and disclosure
- technical measures, such as ensuring that images are encrypted and that robust controls are in place that ensure only those who need the information can access it (this includes logging and auditing)
- physical measures, such as ensuring secure locations for video monitors and image storage

## ARE THERE OTHER CONSIDERATIONS TO HELP ENSURE THAT THE PROGRAM IS COMPLIANT?

- Review and follow the IPC **Guidelines for the Use of Video Surveillance**
- Conduct a Privacy Impact Assessment and consult the IPC's **Planning for Success: Privacy Impact Assessment Guide**
- Develop clear policies and ensure that staff involved are adequately trained and aware of their responsibilities
- Ensure that the system includes processes to allow for information to be retrieved in the event that an individual requests access to the images

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Ministry of Finance

Office of the Minister  
7<sup>th</sup> Floor  
Frost Building South  
7 Queen's Park Cr  
Toronto ON M7A 1Y7  
Tel (416) 325-0400  
Fax (416) 325-0374  
www.fin.gov.on.ca

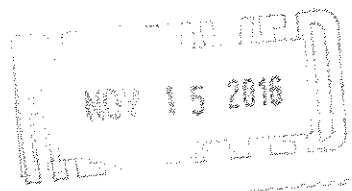
Ministry of  
Municipal Affairs

Office of the Minister  
17<sup>th</sup> Floor  
777 Bay Street  
Toronto, ON M5G 2E5  
Tel (416) 585-7000  
Fax (416) 585-6470  
www.mah.gov.on.ca



November 10, 2016

Dear Head of Council:



We are writing to announce the release of the Ontario Municipal Partnership Fund (OMPF) municipal allocations for 2017.

In 2017, the province will maintain OMPF funding at \$505 million, which will provide unconditional support to 388 municipalities across the province. The province will continue to provide unconditional funding in 2017 and beyond.

When the OMPF is combined with the provincial uploads, the municipal benefit will total more than \$2.4 billion in 2017. This is nearly four times the level of funding provided in 2004, and is the equivalent of 13 per cent of municipal property tax revenue.

As you know, the OMPF was redesigned in 2014 following consultations with municipalities from across the province. Consultations with municipalities and the Association of Municipalities of Ontario (AMO) have continued over the past year and have focused on refining the program to ensure it meets the long-term priorities of municipalities.

The 2017 OMPF reflects the core objectives of the redesigned program, while balancing the range of views expressed by municipalities through this year's consultations.

The 2017 program will further target support to municipalities with more challenging fiscal circumstances by increasing the Northern and Rural Fiscal Circumstances Grant to \$82 million from \$67 million in 2016. This is an increase of over 20 per cent to this grant component and means that municipalities with more challenging fiscal circumstances will see their funding through this grant component increase in 2017.

Through the consultation process, we heard positive feedback on the funding enhancement introduced last year that is targeted to municipalities with the highest levels of farm land, in recognition of their unique challenges. In 2017, the Rural Communities Grant will be increased to \$148 million from \$143 million in 2016 to further target funding to municipalities across the province with the highest levels of farm land.

.../cont'd

Finally, in order to help municipalities as they adjust to the redesigned program, municipalities will continue to receive a guaranteed minimum level of funding. The 2017 minimum funding guarantee for municipalities in southern Ontario will be at least 85 per cent of their 2016 OMPF allocations and for municipalities in northern Ontario will be at least 90 per cent of their 2016 OMPF allocations.

Municipalities in all regions of the province with the most challenging fiscal circumstances will continue to have their funding maintained at 100 per cent of the prior year's allocation.

The Ministry of Finance's (MOF) Provincial-Local Finance Division will be providing your municipal Treasurers and Clerk-Treasurers with further details on the 2017 OMPF. This information and other supporting materials will be posted in both English and French on the MOF website: <http://www.fin.gov.on.ca/en/budget/ompf/2017>

Our government has a very strong record of supporting and working with municipalities. As outlined in the 2016 Ontario Budget, we are pleased to fulfil our commitment to the upload of social assistance benefit programs, as well as court security and prisoner transportation costs, off the local property tax base. These uploads will be fully implemented by 2018. As a result of the uploads, municipalities will benefit from more than \$1.9 billion in reduced costs in 2017 alone.

Our commitment to the provincial uploads means that overall support to municipalities will continue to increase. In 2017, municipalities will benefit from more than \$4 billion in ongoing support through the OMPF, provincial uploads, and other provincial initiatives – an increase of \$2.9 billion from the level provided in 2003.

Going forward, the government's focus will be on investing in the infrastructure that is vital to the health, prosperity and quality of life of Ontarians. In partnership with communities, Ontario is making significant infrastructure investments to create jobs and help the province grow and prosper.

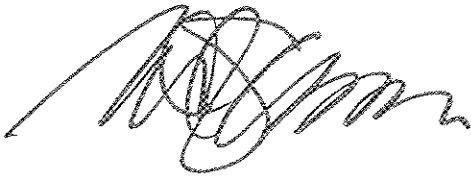
The province's infrastructure commitments include transit, transportation and other priority infrastructure through Moving Ontario Forward that is supported by \$31.5 billion in dedicated funds. As part of Moving Ontario Forward, the Ontario Community Infrastructure Fund (OCIF) is being expanded to \$300 million per year by 2018-19, which will provide ongoing support for critical local infrastructure priorities. The expanded fund was launched in July of 2016.

In addition, the 2016 Budget announced that the government is introducing a new Connecting Links program that will provide \$20 million in 2016-17 to help municipalities pay for construction and repair costs for municipal roads that connect two ends of a provincial highway through a community or to a border crossing. Funding for this program will increase to \$30 million per year by 2018-19.

In September, the province signed a bilateral agreement with the federal government to make funding available under the federal Clean Water and Wastewater Fund (CWWF). The Province will contribute about \$270 million in funding through the program to support immediate improvements to water distribution and treatment infrastructure, starting in 2016-17. This is in addition to a federal contribution of about \$570 million.

We remain committed to consulting with our municipal partners to ensure the design of the OMPF reflects municipal priorities. We look forward to continuing the strong partnership we have with communities across Ontario.

Sincerely,



Charles Sousa  
Minister of Finance



Bill Mauro  
Minister of Municipal Affairs



2

**Melinda Reith, Head, Clara & Maria**

**From:** AMO Communications <communicate@amo.on.ca>  
**Sent:** Thursday, November 10, 2016 4:22 PM  
**To:** hcmclerkmreith@gmail.com  
**Subject:** AMO Policy Update - 2017 Ontario Municipal Partnership Fund (OMPF) Allocations Announced

November 10, 2016

**2017 Ontario Municipal Partnership Fund (OMPF) Allocations Announced**

Today the Ministry of Finance issued 2017 allocation notices from the Ontario Municipal Partnership Fund (OMPF). The total funding envelope to municipalities will be maintained at \$505 million.

Letters to heads of council and treasurers are being sent at this time. Allocation notices may also be viewed on the Ministry's [website](#). Below are the key aspects of the 2017 funding announcement:

1. An overall cut of 10% for municipalities in northern Ontario, the same cut experienced in 2016.
2. An overall cut of 15% for municipalities in southern Ontario, also the same cut experienced in 2016.
3. A reallocation of \$5 million (over 2016) from within the Transition Grant envelope to target rural communities with the highest percentage of farmland (over 70%) using a new Farm Area Measure.
4. A reallocation of \$15 million from within the Transition Grant envelope to target municipalities that are faced with challenging fiscal circumstances (Municipal Fiscal Circumstances Index). This is an increase of over 20 per cent to the Northern and Rural Fiscal Circumstances Grant.

The chart below illustrates the changes to each of the grant components over time.

**Historical OMPF Allocation by Grant (in millions of \$)**

<b>Component</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
Social Services Grant	25	0	0	0	0	0
Policing Grant	94	0	0	0	0	0
Farmland and Managed Forests Grant	46	0	0	0	0	0
Assessment Equalization Grant	147	0	149	149	149	149
Northern Communities Grant	86	0	79	79	84	84
Rural Communities Grant	162	0	138	138	143	148
Northern and Rural Fiscal Circumstances Grant	0	0	50	55	67	82
Transitional and Stabilization Grants	38	0	134	94	61	41
<b>TOTAL OMPF</b>	<b>598</b>	<b>575</b>	<b>550</b>	<b>515</b>	<b>505</b>	<b>505</b>

The Ministry's changes for 2017 demonstrate a continued effort to distribute OMPF allocations based on need and the specific fiscal challenges of different types of municipalities. The remaining transitional and stabilization grants are an integral part of the overall envelope in future years. There remains an enduring need for a strong equalization program across the province.

**AMO Contact:** Matthew Wilson, Senior Advisor, 416.971.9856 ext. 323, [mwilson@amo.on.ca](mailto:mwilson@amo.on.ca).

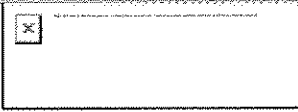
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**PLEASE NOTE:** AMO Breaking News will be broadcast to the member municipality's council, administrator, and clerk. Recipients of the AMO broadcasts are free to redistribute the AMO broadcasts to other municipal staff as required. We have decided to not add other staff to these broadcast lists in order to ensure accuracy and efficiency in the management of our various broadcast lists.

**DISCLAIMER:** Any documents attached are final versions. AMO assumes no responsibility for any discrepancies that may have been transmitted with this electronic version. The printed versions of the documents stand as the official record.

**OPT-OUT:** If you wish to opt-out of these email communications from AMO please click [here](#).

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Ministry of Indigenous Relations  
and Reconciliation

Ministère des relations avec les  
autochtones et de la réconciliation



Information Centre  
Algonquin Land Claim

Centre d'information  
Revendication territoriale

31 Riverside Drive  
Pembroke, ON K8A 8R6

31 rue Riverside  
Pembroke, ON K8A 8R6

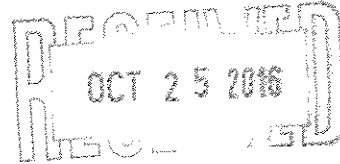
Tel: (613) 732-8081  
Toll Free: 1-855-690-7070

Tél: (613) 732-8081  
Numéro vert: 1-855-690-7070

website: [www.Ontario.ca/landclaims](http://www.Ontario.ca/landclaims)

**TO:** Mayor and Council

**DATE:** October 19, 2016



**SUBJECT:** Agreement-in-Principle (AIP)  
Algonquin Land Claim

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I am very pleased to provide you with an update on the Algonquin land claim negotiations, which have now reached a significant and long-awaited milestone.

This week, the Honourable David Zimmer, Ontario Minister of Indigenous Relations and Reconciliation, together with the Honourable Carolyn Bennett, Minister of Indigenous and Northern Affairs Canada, and the Algonquin Negotiation Representatives officially signed the Algonquins of Ontario Agreement-in-Principle.

This signing ceremony on Parliament Hill in Ottawa is of historical significance as a landmark event in our progress toward Ontario's first modern-day treaty. There is much work still to be done.

The Ontario negotiation team will continue to actively work with the Municipal Focus Group that has been in place since 2010, consisting of senior upper tier staff members. We will also be actively engaged with individual municipalities where there are proposed Algonquin land selections.

Crown lands conveyed to the Algonquins will be transferred in fee simple ownership and subject to municipal jurisdiction, including municipal planning, after title transfer. Ontario will continue to consult with local municipalities to determine the appropriate Official Plan designation and zoning to be applied to settlement land parcels, and public consultation processes will also be undertaken.

I encourage municipalities within the land claim territory that do not have proposed Algonquin land selections to continue to follow the progress of the negotiations and consider potential partnerships or other economic development initiatives that could involve the Algonquins of Ontario and prove to be mutually beneficial.

As part of Ontario's ongoing work to support the negotiations, municipal representatives, as well as the general public and stakeholders with interests in the Crown lands and natural resources of the region, will be invited to participate in new avenues of consultation that are better suited to the more detailed discussions that will be required.

Those discussions will take various forms depending on the topics to be addressed. In addition to broad outreach initiatives such as open houses and negotiation updates, Ontario will be planning future opportunities for engagement on natural resource management matters identified in the Agreement-in-Principle. The timing of these initiatives is still to be determined, depending on the course of the negotiations. The Ontario negotiation team will provide invitations, notices and updates as the work progresses.

There will be many other forums for input and discussion as the negotiations proceed, and, if questions or concerns arise I encourage you to contact the Ontario Information Centre on the Algonquin Land Claim, by phone at 855-690-7070 or by e-mail at [alcinfo@ontario.ca](mailto:alcinfo@ontario.ca). You are also welcome to contact me directly at any time by phone at 416-531-0639 or by e-mail at [doug carr905@gmail.com](mailto:doug carr905@gmail.com).

Enclosed are copies of an informational brochure about the Algonquin land claim negotiations process. Should you require more copies, please feel free to contact the Ontario Information Centre.

I look forward to continuing this important negotiations process with Canada and the Algonquins of Ontario, as well as the work ahead with those who have interests in the land claim territory. Together, we can all contribute to the pursuit of true reconciliation with the Indigenous communities of our province.



Doug Carr  
Ontario Chief Negotiator

cc Bob Potts, Algonquins of Ontario Principal Negotiator  
Ron Doering, Canada Chief Negotiator  
Norm Lemke, Municipal Stakeholder Relations Advisor  
Municipal Focus Group

Ministry of Natural Resources and  
Forestry

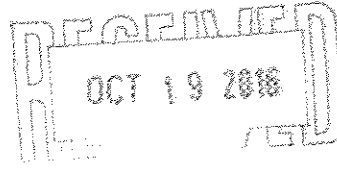
Ministère des Richesses naturelles et  
de la Foresterie

Natural Resources Conservation Policy  
Branch  
Policy Division  
300 Water Street  
Peterborough, ON K9J 8M5

Direction des politiques de conservation  
des richesses naturelles  
Division de l'élaboration des politiques  
300, rue Water  
Peterborough (Ontario) K9J 8M5



Melinda Reith  
The Township of Head, Clara & Maria  
GD  
Stonecliffe ON K0J 2K0



October 6, 2016

Re: Introduction of legislation to amend the *Aggregate Resources Act*

Dear Melinda Reith,

Last October, I wrote to all licence and permit holders about proposed changes to the rules for pit and quarry operations under the *Aggregate Resources Act*, and about the opportunity to provide input on those proposed changes. I would like to thank everyone who responded - we received over 400 comments from operators, stakeholders, Indigenous communities and the public which were valuable in establishing the path forward.

I am now writing to let you know that the province has introduced a bill to amend the *Aggregate Resources Act* in the Ontario legislature on October 6, 2016. The proposed changes to the legislation are the first step in changes to the way aggregate operations are managed in Ontario. If the bill is passed, the province plans to bring forward changes to the regulations and the Aggregate Resources of Ontario Provincial Standards, which we will also publicly consult on.

As the holder of a licence or permit under the act, these changes will be important to you and your business. I want to make sure that you are aware that changes are being proposed, how and where to access the details of the proposed changes, and how you can provide further comments on them.

If the bill is passed, many of the changes proposed will not come into effect immediately, and some of them will require changes to the regulations to bring them into effect.

A few key highlights of the proposed changes to the legislation are included as an attachment to this letter. Please note that list is not all-inclusive, and I would strongly encourage you to access further details on the proposed changes and to provide any comments that you may have.

You can view all of the proposed amendments the *Aggregate Resources Act* by accessing Schedule 1 of the Aggregate Resources and Mining Modernization Act on the Legislative Assembly of Ontario website ([www.ontla.on.ca](http://www.ontla.on.ca)).

An information notice regarding the proposed bill has been posted on the Environmental Registry for public consultation for a period of 60 days ending on December 5, 2016 (visit [www.ontario.ca/environmentalregistry](http://www.ontario.ca/environmentalregistry) and search posting number 012-8443). You can:

1. Comment directly through the Environmental Registry posting;
2. Comment by e-mail to [ARAreview@ontario.ca](mailto:ARAreview@ontario.ca); and/or,
3. Comment by mail to Hal Leadlay, Coordinator, Resource Development Section, Ontario Ministry of Natural Resources and Forestry, Natural Resources Conservation Policy Branch, 300 Water Street, 2nd Floor South, Peterborough, ON, K9J 3C7.

If you have any questions about the introduction of the bill, please contact Hal Leadlay, Coordinator, Resource Development Section at 705-755-1827, or via email at [hal.leadlay@ontario.ca](mailto:hal.leadlay@ontario.ca).

Thank you in advance for your feedback. I look forward to hearing your thoughts,



Jason Travers  
Director

## **ATTACHMENT: KEY HIGHLIGHTS OF PROPOSED CHANGES TO THE AGGREGATE RESOURCES ACT**

- Changes to the penalties under the act, including increasing the maximum penalty to \$1,000,000 plus an additional fine of up to \$100,000 for each day or part of a day on which the offence occurs or continues.
- New powers for the ministry to require existing sites to provide studies and information.
- Standardizing annual tonnage limits for all existing sites, and counting all aggregate that leaves the site (including imported and recycled aggregate) against those limits.
- Standardizing provisions for amending site plans and conditions, and allowing some minor changes to site plans to be simply filed by the applicant without ministry review.
- Creating the flexibility to set different frequencies for self-compliance reporting (e.g., less than once per year) in the regulations.
- More powers to require operators to keep records and report on aggregate operations, including rehabilitation.
- Clear offence provisions for including false or misleading information in a report or information.
- Starting to charge royalty on aggregate permit sites that have a mining lease, with a phase-in period for existing sites that are currently exempted.
- Allowing some activities to be exempted from obtaining a licence or permit if specific conditions are met (e.g., personal use of privately-owned aggregate).
- Where aggregate and topsoil are owned by the Crown, allowing the ministry to reserve these resources for a specific person or purpose and to establish areas where they will not be extracted.
- Allowing for custom study and consultation plans for some types of applications to address unique proposals (e.g., extraction from the bed of a lake or river).

***Please note:** The highlights of proposed changes above are not all-inclusive. Further information on how to access more details and provide comments on the proposed changes is included in the attached letter.*

Ministry of Citizenship and  
Immigration

Minister  
6<sup>th</sup> Floor  
400 University Avenue  
Toronto ON M7A 2R9  
Tel.: (416) 325-6200  
Fax: (416) 325-6195

Ministère des Affaires civiques et  
de l'Immigration

Ministre  
6<sup>e</sup> étage  
400, avenue University  
Toronto ON M7A 2R9  
Tél.: (416) 325-6200  
Télééc.: (416) 325-6195



10

October 2016

Dear Friends,

It is my pleasure to send you this call for nominations for the **June Callwood Outstanding Achievement Award for Voluntarism in Ontario**.

Volunteers play a significant role in leading and supporting service delivery in their communities. They lay the foundation for a strong and dynamic province. This award recognizes exceptional leadership, innovation and creativity in voluntarism and community service. Recipients of this award can include individual volunteers, volunteer groups, businesses and other organizations which have made outstanding contributions to their communities and the province.

New this year, is the Excellence in Volunteer Management category. Recipients of this award category can include individuals or groups of volunteer managers from not-for-profit and charitable organizations.

**Here is what you need to know in order to submit a nomination for this award program:**

- a) Visit [ontario.ca/honoursandawards](http://ontario.ca/honoursandawards).
- b) Click on the **June Callwood Outstanding Achievement Award** icon.
- c) Download the appropriate PDF form.
- d) Read the eligibility criteria and instructions carefully.
- e) Fill out the form, then submit it no later than December 5, 2016. Instructions for submitting your package can be found on the website.

If you have any questions please call 416-314-7526, toll free 1-877-832-8622 or TTY 416-327-2391.

I hope you will take this opportunity to ensure that outstanding volunteers and volunteer managers across the province receive the recognition they deserve.

Thank you for your attention to this important recognition program.

Sincerely,

Handwritten signature of Laura Albanese in cursive.

Laura Albanese  
Minister

RECEIVED  
OCT 31 2016



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**Melinda Reith, Head, Clara & Maria**

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**From:** AMO Communications <communicate@amo.on.ca>  
**Sent:** Wednesday, November 2, 2016 2:53 PM  
**To:** hcmclerkmreith@gmail.com  
**Subject:** AMO MEMBERS UPDATE

November 2, 2016

### **Federal Fall Economic Statement Increases National Infrastructure Spend**

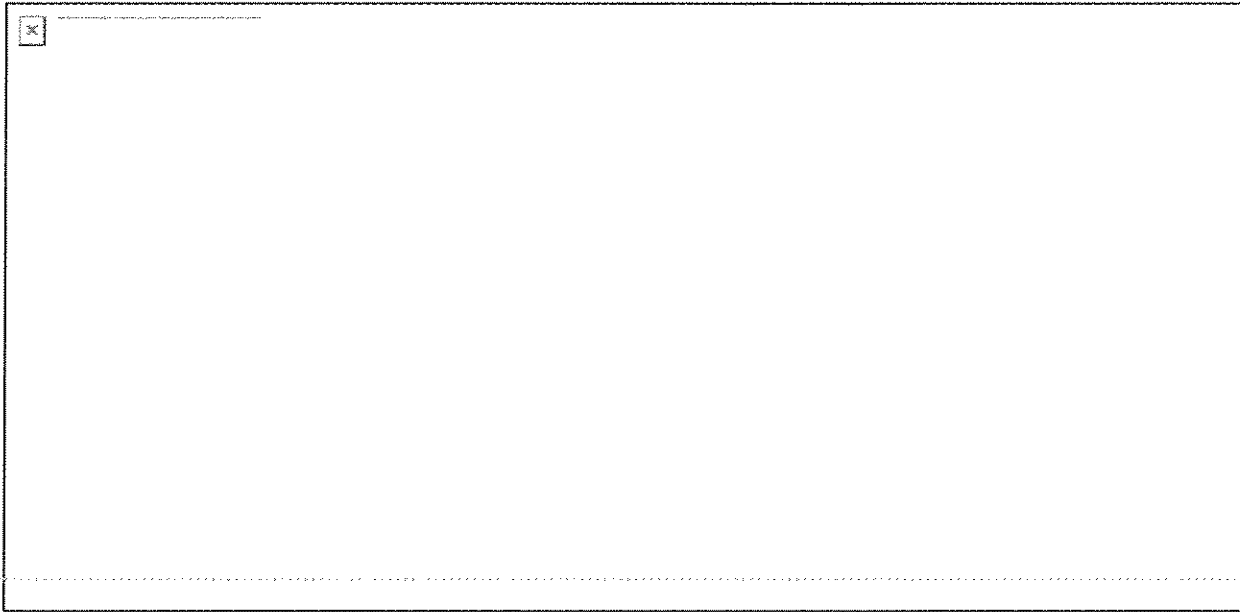
The investment by Canada into infrastructure will grow by an additional \$81 billion. The total 12-year plan is \$187 billion, including 2016/17 amount. It also sets out what its annual spend to 2027-28 for public transit, green infrastructure (water, wastewater and stormwater) and social infrastructure (housing and child care), transportation supporting trade and rural and northern communities that require a more targeted approach. The funding plan also includes indigenous communities. Check out two charts from the Statement that follow.

**Next steps:** Design work for each program area (e.g. eligibility). AMO expects to be involved in this work, just as it was in the design for the Clean Water and Wastewater Fund. AMO is readying its advice including a better alignment with Ontario's municipal asset management and capital plans rather than the old incrementality rule and continuing an allocation formula approach.

The government also announced:

- i. Plans for Canada Infrastructure Bank. It will deliver \$35 billion through loans, loan guarantees and equity investments for more complex and revenue generating projects. Its objective is to attract private sector capital, conclude project deals and minimize the amount of governments' support to make a project financially viable.
- ii. a Smart Cities Challenge in 2017 whereby local government, citizens, businesses and civil society would create plans to improve the quality of life for urban residents, through better planning and clean, digitally connected technology such as greener buildings, smart roads and energy systems, and advanced digital connectivity for homes and businesses.

*Details of the Long-term Infrastructure Plan from the Economic Statement are:*



**Details of the Spending Plan by Program Area**  
 (Shows Yesterdays Added Commitment (FES), 2016 Budget Commitment and Previous Commitments)

Table 2.1

**Investing in Canada—Total Federal Government Spending in Infrastructure**

(millions of dollars)

	2016– 2017	2017– 2018	2018– 2019	2019– 2020	2020– 2021	2021– 2022	2022– 2023	2023– 2024	2024– 2025	2025– 2026	2026– 2027	2027– 2028	Total
<b>Fall Economic Statement</b>													
Public Transit	0	300	1,100	1,100	1,500	1,800	2,200	2,500	2,800	4,000	4,000	4,000	25,300
Green Infrastructure	0	0	1,100	1,100	1,400	1,800	2,200	2,500	2,800	3,000	3,000	3,000	21,900
Social Infrastructure	0	0	1,100	1,100	1,400	1,800	2,200	2,500	2,800	3,000	3,000	3,000	21,900
Trade and Transportation	0	400	500	700	800	1,100	1,100	1,100	1,100	1,100	1,100	1,100	10,100
Rural and Northern Communities	0	0	200	200	200	200	200	200	200	200	200	200	2,000
<b>Total—Fall Economic Statement</b>	<b>0</b>	<b>700</b>	<b>4,000</b>	<b>4,200</b>	<b>5,300</b>	<b>6,700</b>	<b>7,900</b>	<b>8,800</b>	<b>9,700</b>	<b>11,300</b>	<b>11,300</b>	<b>11,300</b>	<b>81,200</b>
<b>Canada Infrastructure Bank delivers at least \$15 billion, on accrual basis, of funding above (\$35 billion on cash basis)</b>													
Details on program architecture and specific allocations will be announced in Budget 2017													
<b>Budget 2016</b>													
Public Transit	852	1,696	852	0	0	0	0	0	0	0	0	0	3,400
Green	874	1,562	1,157	746	671	27	1	19	0	0	0	0	5,057

Infrastructure													
Social Infrastructure	1,653	1,679	53	36	20	0	0	0	0	0	0	0	3,441
Strategic Investments in Post-Secondary Institutions	500	1,250	250	0	0	0	0	0	0	0	0	0	2,000
Rural Broadband	6	81	253	108	52	0	0	0	0	0	0	0	500
<b>Total-Budget 2016</b>	<b>3,885</b>	<b>6,268</b>	<b>2,565</b>	<b>890</b>	<b>743</b>	<b>27</b>	<b>1</b>	<b>19</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>14,398</b>
<b>Existing Infrastructure Programs</b>													
Infrastructure legacy programs	5,765	5,298	7,618	5,285	5,417	4,381	4,326	4,426	4,426	4,526	3,718	3,718	58,905
Social and Green Infrastructure (CMHC, INAC, Public Safety Canada, Health Canada, ESDC, PHAC, Canadian Heritage) <sup>1</sup>	3,384	3,370	3,323	2,898	2,800	2,720	2,580	2,450	2,321	2,219	2,123	1,996	32,186
<b>Total-Existing Infrastructure Programs</b>	<b>9,149</b>	<b>8,668</b>	<b>10,941</b>	<b>8,183</b>	<b>8,217</b>	<b>7,101</b>	<b>6,906</b>	<b>6,876</b>	<b>6,747</b>	<b>6,745</b>	<b>5,841</b>	<b>5,714</b>	<b>91,090</b>
<b>Total New and Existing Infrastructure Programs</b>	<b>13,034</b>	<b>15,636</b>	<b>17,507</b>	<b>13,273</b>	<b>14,260</b>	<b>13,829</b>	<b>14,807</b>	<b>15,695</b>	<b>16,447</b>	<b>18,045</b>	<b>17,141</b>	<b>17,014</b>	<b>186,688</b>

<sup>1</sup> CMHC: Canada Mortgage and Housing Corporation; INAC: Indigenous and Northern Affairs Canada; ESDC: Employment and Social Development Canada; PHAC: Public Health Agency of Canada.

**Summary:** The additional funds are most welcomed as they begin sooner than later and will help with our \$6 billion annual need if we are to get out of our infrastructure state in the next 12 years. Ontario municipal governments are more advanced than other parts of the country in terms of asset management, capital planning and measuring outcomes. AMO believes this is important to any program design work and needs to be reflected in Canada-Ontario agreements.

**AMO Contact:** Craig Reid, Senior Advisor, [creid@amo.on.ca](mailto:creid@amo.on.ca) or 416-971-9856 Ext. 334.

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**Melinda Reith, Head, Clara & Maria**

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**From:** AMO Communications <communicate@amo.on.ca>  
**Sent:** Thursday, October 20, 2016 2:04 PM  
**To:** hmcclerkmreith@gmail.com  
**Subject:** AMO Policy Update - Ontario Municipal Board Update

October 20, 2016

## **Ministers Announce Consultations on the Scope and Processes of the Ontario Municipal Board**

Recently the Attorney General, the Honourable Yasir Naqvi, and the Minister of Municipal Affairs, the Honourable Bill Mauro, announced a plan to consult on possible changes to Ontario Municipal Board to improve efficiency and accessibility.

The role and functioning of the OMB has been subject to a number of reviews in past years. Yet concerns about its role in relation to the municipal governments' responsibilities in land use planning decisions continue. As part of the review, the Province is consulting on possible changes to the OMB that, if adopted, would:

- Give more weight to local and provincial decisions.
- Support alternative ways to settle disputes.
- Allow for more meaningful and affordable public participation at the Board.
- Bring fewer municipal and provincial decisions to the OMB.
- Support clearer and more predictable decision making.

Further information about consultation dates and how the public (and municipalities) can provide their feedback on the proposed changes can be found on the Municipal Affairs website (link below)

In anticipation of this review, in June 2016, AMO adopted a report entitled, "OMB Reform: Maturing Roles Discussion Paper". In addition, AMO has prepared a Quick Guide to the consultation to assist you and your council should you wish to participate in this review (links below).

### **AMO'S GUIDING PRINCIPLES FOR IT'S REVIEW WORK**

1. Municipalities are a mature order of government. They have taken on a more rigorous role in land use planning over the years. This requires a transformation of the OMB's roles and procedures.
2. The planning process in Ontario has been and should continue to be public and democratic. However, the Board has not kept up with the intent of legislation to recognize and respect the municipal decision making role and this needs to be reinforced.

3. Should there be a situation where the OMB believes it needs to supersede municipal decisions, then it must ensure fair and equitable participation by local community members, and that decision-making processes include the public.

## REVIEW OBJECTIVES

There is an undeniable need to address why the existing authorities and powers of the OMB have not been fully implemented. We have moved the yardsticks in the past but the outcomes remain almost the same. This review has to be more substantive with demonstrable outcomes.

Stability in the land use planning environment is essential for local viability. The planning process must make space for local goals expressed in planning documents. Scoping the authority of the OMB so official plans or secondary plans are indeed considered 'official' needs to be firmly established.

Given the substantial amounts of time and money that are spent by all parties in appeals a move toward efficiency is vital. Administrative practices, transparency and accountability can be vastly improved.

## ACTION

AMO supports this discussion and encourages municipal participation. Reforms to the OMB scope and process can improve the efficiency and effectiveness of municipal planning in Ontario.

### Links:

[The MMA How to Participate](#)

[AMO's OMB Reform Paper](#)

[AMO Quick Guide to the OMB Consultation](#)

**AMO Contact:** Cathie Brown, Senior Advisor, [cathiebrown@amo.on.ca](mailto:cathiebrown@amo.on.ca) 416.971.9856 ext. 342.

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# North Renfrew Family Services Inc.

P.O. Box 1334, 109 Banting Drive, Deep River, ON KOJ 1PO Ph (613) 584-3358 Fax (613)584-5520  
Email: [nrfs@drdh.org](mailto:nrfs@drdh.org) Website: <http://bright-ideas-software.com/NRFS>

(L1)

2016 November 15

*Mayor*

Beeve Jim Gibson  
The Corporation of the United Townships of  
Head, Clara and Maria  
15 Township Hall Road  
STONECLIFFE, ON K0J 2K0

*Mayor*

Dear Beeve Gibson:

North Renfrew Family Services respectfully requests that the Head, Clara and Maria Council consider including a grant in the annual budget process.

We are most grateful for the Corporation's recognition of the need for continuing support for the residents of Head, Clara and Maria to whom we provide service and who continue to require our resources.

With best regards,

Yours truly,

*Laderoute*

Julie Laderoute  
Co-Chair

*Kelly Hawley*

Kelly Hawley  
Executive Director

/nc

Cc: Melinda Reith, Municipal Clerk and CAO



Renfrew County United Way



Family Service Ontario

"Strengthening North Renfrew - One Family at a Time"



L2

**REQUEST FOR NOMINATIONS**  
**ROMA Board of Directors, Zone 6 Vacancy**  
**To be elected at the 2017 ROMA Annual Conference**

To: Heads and Members of Council of ROMA Zone 6  
From: Ron Holman, ROMA Chair  
Date: October 19, 2016

Please be advised that in accordance with the Rural Ontario Municipal Association's Policies and Procedures, ROMA is requesting nominations to fill the Zone 6 Representative vacancy. The term of the ROMA Board is four years and the term of the current Board ends at the January 2019 Annual General Meeting.

The attached Nomination Form must be fully completed and received by the December 23, 2016 deadline, along with Council's supporting resolution (sample attached). Click here for a link to the Zone map and list of Zone 6 municipalities: [ROMA Zone Map](#).

The names of all qualified individuals who are duly nominated will appear on the ballot for election at the ROMA Conference on Monday, January 30, 2017. A qualified candidate for this position must be an elected official from Zone 6 and a municipal member of AMO in good standing. All candidates will be contacted to confirm their nomination and will be sent further information as to the election process.

***Zone 6 Representative nominations must be submitted no later than 4:00 p.m. on Friday, December 23, 2016 to:***

***Association of Municipalities of Ontario  
200 University Avenue, Suite 801  
Toronto, ON M5H 3C6  
[romaelections@roma.on.ca](mailto:romaelections@roma.on.ca)  
Fax: 416-971-6191  
Attention: Pat Vanini, Returning Officer***

If you have any questions about the nomination process, please contact the Returning Officer [pvanini@amo.on.ca](mailto:pvanini@amo.on.ca) or call 416.971.9856.

For information on other ROMA Board members and Zone Representatives, go to: [ROMA Board of Directors](#).

*This Call for Nominations and related information is available on the [ROMA website](#).*

ROMA Board 2015 – 2019

Zone 6 Vacancy

Sample Resolution

Be it resolved that the Council for the (Municipality's legal name) endorses  
(Candidate's Name and Municipal Title) for the position of ROMA Zone 6  
Representative of the 2015 - 2019 ROMA Board, for the remainder of the Board term.

---





**NOMINATION FORM – Vacancy in Zone 6  
2015 – 2019 ROMA Board of Directors  
Zone 6 Representative**

Send completed forms to:

Pat Vanini, ROMA Returning Officer  
Association of Municipalities of Ontario  
200 University Avenue, Suite 801  
Toronto, ON M5H 3C6  
Email: [romaelections@roma.on.ca](mailto:romaelections@roma.on.ca)  
Fax: 416-971-6191

- It is the responsibility of the person nominated to file a complete and accurate Nomination Form.
- Nominations will be accepted no later than 4:00 p.m., Friday, December 23, 2016
- Council Resolution of Support must specify Zone 6.

**Please type or print clearly:**

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Nominee's Name as it is to appear on the ballot

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Nominee's Municipality and Title

---

Municipal Address

---

Municipal Address

---

Email address and phone number

**Consent of Nominee and Statement of Qualification:**

I, the Nominee mentioned in this Nomination Form do hereby consent to such Nomination and declare that I am from a municipality in ROMA Zone 6, and qualified to be elected and to hold the office for which I am nominated.

---

Signature of Nominee and date

**Certificate of ROMA's Chief Returning Officer:**

I, Pat Vanini, the Returning Officer appointed by the Rural Ontario Municipal Association to officiate over these elections, do hereby certify that I have examined the Nomination Form of the aforementioned Nominee filed with me and am satisfied that such Nominee is qualified to be nominated to the office indicated above.

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Signature of Returning Officer and date

---

Date Nomination Form received in AMO Office

L3

## Melinda Reith, Head, Clara & Maria

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**From:** AMO Communications <communicate@amo.on.ca>  
**Sent:** Wednesday, November 16, 2016 4:59 PM  
**To:** hmcclerkmreith@gmail.com  
**Subject:** AMO Policy Update - New Legislative Changes Introduced that have Direct Impact for Municipal Governments

November 16, 2016

# New Legislative Changes Introduced that have Direct Impact for Municipal Governments

The legislative agenda of the government resulted in three different Bills this week that are important to municipal governments. AMO will be reviewing each Bill in detail but wanted to give its members the key highlights. Some of the proposed changes are very welcomed and others less so.

## Municipal Affairs Minister Introduces Amendments to the Municipal Act, City of Toronto Act (COTA) and Municipal Conflict of Interest Act (MCIA)

The review of these Acts has resulted in some amendments that are relatively substantive, and others that are more technical in nature. Many of the changes relate to transparency and accountability, conflict, and behaviour. Some impose a new obligation and others introduce flexibility. AMO will be reviewing the language of the Bill in depth in the coming weeks and will update members accordingly.

Key highlights of the more substantive changes:

- Require that all municipalities provide access to an Integrity Commissioner (IC) and all of the functions of an IC.
- The role of the IC is expanded to: i) conduct inquiries upon complaint or own initiative for MCIA (financial interests of elected officials), and code of conduct matters (ethical behaviour); ii) provide advice to councils and local boards respecting their obligations under the MCIA and code of conduct; and iii) provide educational information to the public, councils and local boards on these matters.
- Under the MCIA, an IC can investigate a complaint from any person concerning an alleged contravention, and upon completion of an investigation, the IC can apply to a judge for a determination as to whether the member has in fact contravened the Act.
- The mandatory penalties for contraventions of the MCIA will be replaced with a broader range of penalties (e.g., fines, suspension). Other new provisions under MCIA relate to the need for written disclosure of interest, dealing with influence, and a registry.
- All municipal governments will be required to have a Code of Conduct for councils and local boards that informs ethical behaviour (different from the financial interests of the MCIA).
- Councils will also be required to have a formal policy on council-municipal staff relations to address the roles and responsibilities of municipal public service and the interaction with council.
- Definition of Open Meeting: The government is moving to clarify that a meeting with council, local board or committee involves a quorum of council members and that they discuss a matter in a way that "materially advances" the business or decision-making.
- Electronic meetings: Councils and Committees to have the authority to allow electronic participation in their procedural by-law. However, electronic participation will not be counted for quorum purposes.
- Open meeting exceptions to include: i) information supplied in confidence by Canada, a province or territory or a Crown agency; ii) certain third party information supplied in confidence; iii) trade secret or financial, commercial, etc. information that belongs to the municipality or local board and has monetary value or potential monetary value; or iv) instructions, etc. to any negotiations by or on behalf of the municipality or local board.
- Requirement to pass resolution on how Council/Local Board intends to address a meeting investigation report where the situation was contrary to open meeting provisions.

- Regional council composition can now be changed by by-law rather than need for Minister's regulation.
- Regional municipal governments will be required to review their council membership that represent their lower-tier municipalities at least once following every second municipal election, starting after the 2018 municipal election; Minister would have power to make a regulation changing a regional council's composition if a regional municipality is unable to come to a local decision within two years following every second municipal election.
- A lower-tier council can temporarily appoint an alternate member of lower-tier council who is a member of both the lower-tier and upper-tier council to replace the member who is unable to attend an upper-tier council meeting.
- Add a new broad authority to use administrative monetary penalties for municipal bylaw contraventions.
- Repeal a provision so that municipal by-laws will have effect in areas under jurisdiction of conservation authorities.
- Require adoption of a policy for pregnancy leaves and parental leaves for council members.
- Eligible investments framework changes to add a prudent investor standard regime subject to a regulatory design that if done well could take advantage of the One Investment Program of AMO and Municipal Finance Officers Association as a prudent investor.
- Added flexibility to deal with forfeited corporate property and to administer tax sales faster.
- Add a new broad power to deal with climate change (although cannot exceed the Building Code or other provincial statutes) and to clarify the municipal role in energy planning.
- The Minister will have regulation-making authority to prescribe actions (unknown at this point) that municipalities must take to support local integrated planning in order to implement community hubs.
- ~~Require a municipality to meet prescribed conditions before it establishes a small business program instead of obtaining ministerial approval.~~
- *Municipal Election Act* to be changed to reduce the time between the election of councils and their first meetings, proposed to be Nov 15; increase the maximum contribution limit to a single candidate or third party advertiser so that it is the same as the province (\$1,200); and introduces formula to limit self-funding.

## Fall Budget Bill

While the omnibus Bill was introduced today (Nov. 16) it is not available on Hansard as yet. We understand it contains changes to:

- Require direct election for all regional government chairs (some are currently directly elected through previous specific legislation).
- Interest arbitration regime for fire and police that would remove the requirement for the parties to go through a conciliation process before the interest arbitration process can commence; require pre-hearing submissions; and prohibit boards of arbitration from referring items in dispute back to the parties for further negotiation, unless the items relate to implementation of an award, or if both parties agree that items can be referred back prior to the making of a final award. The municipal priority issue of capacity to pay was not acted upon, however, the Minister will continue to hold discussions with the fire and municipal sector.

## Bill 65 Introduces Photo Radar in School and Community Safety Zones

Creates authority for municipal governments to introduce Automated Speed Enforcement (photo radar) in school and community safety zones to reduce speeding infractions. It also allows municipalities to create community safety zones with reduced speed limits to improve pedestrian and cyclist safety, and the flexibility to reduce speed limits below 50 km/h.

This is a scoped application of photo radar and limits local decision-making on where it can be used, rather than give municipal governments the base authority. For example, municipal governments feel photo radar would be helpful in construction zones to protect the safety of road workers.

## Next Steps

It is anticipated that the Fall Budget Bill, as with most budget bills, will have a quicker legislative approval process than the other Bills. AMO will review that Bill in detail once it is available on Hansard to determine if there are any additional changes that will impact municipal governments.

More work is ahead as well for the other two Bills as we review their legislative language with a view of what makes sense to improving municipal governments authority and where unintended consequences might occur. We'll be readying for Standing Committee processes which are likely in early 2017 given that the House still has to debate the Bills for Second Reading before referral and the House is scheduled to rise December 8.

**AMO Contact:** Pat Vanini, Executive Director, 416.971.9856 ext. 316, [pvanini@amo.on.ca](mailto:pvanini@amo.on.ca).

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